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available. If they fell below certain volumes, then it would fall to a different rate schedule.

And the rates that were identified for CLECs --I'm just looking at the key here -- the double asterisks says "rates impacted by volume and term commitment including inside wire commitment." For that group that includes CLEC 56 --

Uh-huh. Α

-- there's also, under CLEC 67, the last one in this list, rates impacted by volume and term commitment including inside wire commitment. So there is some volume and term commitment involved in each one of these, right?

Yes. Α

Okay. And CLEC 12, to your knowledge, is the same CLEC 12 that's listed as number 12 on the first page of the spreadsheet, right?

Yes, but again, I just want to remind the Commission that the commercial agreement volume and term arrangements are reached on a regional level. So the volume and term arrangements would not be reflective of those unit counts you see represented for Georgia. So --

But the -- I'm sorry. Q

I was just going to say you can't deduce particular volume and term commitment unless you've got a Georgia only agreement.

Q But the rates reflected there are rates that are applicable in Georgia, right?

A They're applicable in Georgia based on the totality of units that this particular carrier keeps in service in the BellSouth serving area, not just for Georgia.

Q And if I could turn our attention to what should be the second document I handed you, which is entitled "Mass Market Switching Relief Rate," it's a BellSouth document designated draft 1/20/04, January 20, '04. Have you got that with you?

A Yes.

Q Okay. In the -- slipping a couple of pages -- Mass Market Rate Justification at page 3, in coming up with the mass market rate -- and when this refers to mass market rate, is it referring to the mass market switching rate?

A Yes.

Q Okay. In coming up with that switching rate, did BellSouth look at any competitive offerings to determine what would be a reasonable rate?

A To the best of my knowledge, I'm not aware that we actually did that. What we did look at were BellSouth's retail rate, the filed TELRIC rate that BellSouth believes fully recovers its costs in a forward looking model; an internal activity-based accounting system which looks at incremental cost of providing the service. We looked at

CLEC cost to build. We also took into account the rates
that we offer our services in the retail market. And then
again, we looked at the rates that the Commissions had
ordered. So all of those were component elements that were
taken into account when developing the unbundled switching
rate as part of our commercial offer.

Q And at the last page of this document entitled "Key Issues", there's a bullet here for comparing to McKinsey modeling. Can you tell us what the McKinsey modeling is?

A I'm actually not familiar with the McKinsey modeling.

Q Okay, and to your knowledge, did BellSouth produce any such McKinsey modeling that was related to how they set this rate?

A No, and I'm not aware that BellSouth engaged McKinsey in performing any particular analysis that was specific to the development of our rate.

Q You just don't know either way, right?

A Well, I worked very closely with McKinsey on a number of engagements and I'm fairly familiar with those engagements, so I am not aware that we actually engaged them. They may have done some modeling for other companies that they perhaps shared with us, but I'm not aware of it.

Q Do you know who prepared this PowerPoint

presentation we're looking at?

A No, I don't.

21.

Q Do you know of any reason why it would refer to comparing to McKinsey modeling if there wasn't such an engagement?

A Only that the individual that prepared it may have been aware that McKinsey had done some modeling for other companies. There have been cases when McKinsey does have permission to share its general modeling that it has done for other companies in consulting situations. We've been the benefactor of that in some cases. We've also agreed to share some work that they have done on our behalf with others.

Q Turning to the other set of PowerPoint slides,
"Mass Market Voice Platform Commercial Agreement Offer"
dated March 16, 2004, if you could turn to page 7, and I
believe it's page 7 of the second presentation, the June 18,
2004 presentation.

A Okay:

Q I just want to be sure we understand that the ABIS
-- and you've mentioned to us before what that stood for
right? What is it again?

A I believe -- and this is testing my memory -Activity-Based Information System, I believe is what the
acronym stands for.

Q And this slide discusses BellSouth's recovery of its cost from the DSO platform and there are comparisons to ABIS 1, 2, 3, 4 and 5. Do you see that?

A Yes.

Q Okay. Does ABIS include BellSouth cost information?

A Well, it includes incremental cost information for providing the service.

Q Well, but tell me what that means. That's kind of an economist term and I made clear before, I'm not one of those. When you say incremental, what all do you mean is in there?

A Well, it takes, for example -- I don't know all of the things that are in there because I'm certainly not a modeling expert when it comes to activity-based accounting systems, but ABIS takes into account things such as the network cost to install each unit. That would include the labor, the materials, the investment to do so. It also would take into account other direct related costs such as the manager that's responsible for the development and offering of that product. Like Tommy Williams is a product manager for this offer, so it takes into account that person's time. And takes into account other labor-related and indirect -- different levels of ABIS take into account different types of items, as you can see in the bottom note.

1 Q

A Yeah, ABIS 1, direct incremental in cash.

In the bottom note?

Q Okay. When you talk about asset costs, what's included there? It says ABIS 1 plus asset costs.

A Again, I'm certainly not an ABIS expert, but my understanding is that that takes into account the cost of, for example, switch costs for the provision of the DSO platform service.

- Q And then the additional -- it says allocations and spare asset costs in that next category.
 - A Uh-huh.
- Q What kind of cost allocation is done in ABIS, like what gets allocated?

A My understanding is -- and I certainly can't present a full picture of an analysis of ABIS, but my understanding is one example of an allocation may be as director of a group of product managers, I might not be directly responsible for a product, but one portion of my time and expense would be allocated to an individual product. Similarly, Mr. Ackerman, Mr. Ackerman's time and cost is allocated, to some degree -- I certainly don't think that 100 percent of his time is allocated to product, but some small portion of his time is allocated to product.

Q So that would be fully distributed costs of everything up to Mr. Ackerman, right?

A Again, I'm not a cost expert, so some of these terms get way out beyond my headlights.

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Q And to your knowledge, did BellSouth in any of its preparations of the commercial agreement rates look at competitive alternatives and what those competitive alternatives were charging for the same service?

I think it's my understanding that there are not -А - and I think it's already been discussed here today -there's not a plethora of wholesale switch providers out there. I think you can go to certain competitors' websites and see that they are offering wholesale voice service, dial tone service, for carriers to provide residential service to their end users or even small business, but there isn't a wide range of that type of carrier out there. BellSouth did look at is what a CLEC's cost to build might be. And taking into account a number of factors, I think the page just previous to the one that you directed me to, which was page 6 of that same presentation, shows the various factors that we took into account, various factors carrying different weight. But one of those factors we took into account was an estimate around what a CLEC's cost to build might be. We know that a number of the CLECs that we are business partners with have in fact deployed their own switches. And so those switches are already out there, but still we took into account activating those switches or

perhaps even deploying additional switches because a CLEC doesn't have to mirror an ILEC's footprint in order to provide dial tone service to its customers.

So we did take into account from a competitive -meaning competitive against BellSouth -- a CLEC building out
its own network and we hope to price under that so they
would be led to our wholesale voice platform service instead
of continuing to build out their own network.

Q Okay, we can look at all the documentation you provided about development of rate and we're not going to find a single comparison to any other wholesale provider of switching, right?

A No.

Q Okay. I just have one other question that's related to the spreadsheet, but we don't need -- it's not a detailed question on the spreadsheet, I just want to be sure I'm clear. The five negotiated rates --

A Uh-huh.

Q -- the five companies that had negotiated rates out of the others, did those negotiated rates serve as any sort of benchmark for changing or informing the amount of standard rate offering?

A Well, these negotiated rates would be available to any carrier that's similarly situated. So from that respect; yes, it did.

So you're saying that if you're similarly situated 1 to say CLEC 12, that you could get the same deal that CLEC 2 12? 3 Potentially yes. It would be certainly open to 4 Α 5 negotiation. Well, when you say it's available, that's 6 0 7 different from saying it's open to negotiation. I just want to be sure we're clear. When you say it's available, is it 8 available like an opt in, it's automatically available? 9 No, we do not do opt ins. These are commercial 10 negotiations and CLECs may certainly come to the table with 11 us and we would make the same terms and conditions and rates 12 available to a similarly situated carrier. But there is no 13 opt in clause so they could say I want the agreement of CLEC 14 ABC. We ask them to actually engage with us in a commercial 15 16 discussion. But if they, for example, said I want similar 17 terms to X, BellSouth reserves the right to not negotiate 18 that agreement with the other CLEC, right? 19 Well, we have a non-discriminatory obligation, so, 20 Α you know, we're not going to violate our obligation under 21 22 non-discriminatory terms. MR. MAGNESS: I think that's all I have, Mr. 23 24 Just a moment. Chairman.

(Brief pause.)

25

1 MR. MAGNESS: That's all the questions I have. 2 Thank you. CHAIRMAN WISE: BellSouth -- oh, I'm sorry, Public Service Commission. 4 MR. WALSH: No questions. 5 CHAIRMAN WISE: CUC. 6 MS. MELLINGER: No questions. 7 CHAIRMAN WISE: I didn't know if you wanted to 8 9 cross your witness. No, but I would ask that she be 10 MS. FOSHEE: excused, Mr. Chairman. 11 She may be. CHAIRMAN WISE: 12 13 MS. FOSHEE: Thank you. (Witness excused.) 14 MR. MAGNESS: Mr. Chairman, we would move into 15 evidence what we would ask be marked as CompSouth Exhibit --16 let's call it 2, Mr. Gillan's testimony will be 1 --17 CompSouth Exhibit 2. 18 CHAIRMAN WISE: Let's just go ahead and call it 1 19 since there's no 1 yet. 20 MR. MAGNESS: That'd be fine. 1 would be the 21 spreadsheet we discussed with Ms. Tipton entitled "Signed 22 Commercial Agreements, Georgia only Information"; CompSouth 23 2 would be the document entitled "Mass Market Switching 24 Relief Rate" dated January 20, 2004; and CompSouth 3 would 25

1	be the document entitled "Mass Market Voice Platform
2	Commercial Agreement Offer" dated March 16, 2004.
3	CHAIRMAN WISE: They will be.
4	(The documents referred to were
5	marked for identification as
6	CompSouth Exhibits 1, 2 and 3 and
7	received in evidence.)
8	MR. MAGNESS: And we will pick up the extra
9	copies.
10	CHAIRMAN WISE: All right.
11	MS. FOSHEE: Mr. Chairman, I don't know how late
12	you were planning on going tonight, but we're prepared to go
13	forward with Mr. Gillan, if you're interested.
14	CHAIRMAN WISE: I am too, Ms. Foshee.
15	MS. FOSHEE: Okay, good.
16	CHAIRMAN WISE: I don't mind you calling your
17	witness, Mr. Magness, but you need to do something with him
18	now that we've got him up there.
19	MR. GILLAN: I would like to put limits on that
20	suggestion.
21	(Laughter.)
22	CHAIRMAN WISE: Well, Mr. Gillan, you were the one
23	I was talking about earlier when I was complaining about
24	being able to turn four pages of testimony into six minutes
25	of summary.

1	MR. GILLAN: You'll be glad to know I have 50
2	pages of testimony. It's going to be a long evening.
3	MR. MAGNESS: Mr. Gillan, your right hand is
4	raised.
5	Whereupon,
6	JOSEPH GILLAN
7	appeared as a witness herein and, having been first duly
8	sworn, was examined and testified as follows:
9	DIRECT EXAMINATION
10	BY MR. MAGNESS:
11	Q Mr. Gillan, would you please state your full name
12	and business address?
13	A Joseph Gillan, P.O. Box 541038, Orlando, Florida
14	32854.
15	Q And by whom are you employed?
16	A I'm self-employed.
17	Q And did you cause to be filed 46 pages of
18	testimony entitled "Testimony of Joseph Gillan on behalf of
19	the Competitive Carriers of the South, Inc."?
20	A Yes.
21	Q And the testimony to which I'm referring is dated
22	February 10, 2006, correct?
23	A Yes.
24	Q And if I asked you the same questions that are
25	asked and answered in your prefiled testimony, would your

- 1 | answers be the same today?
- 2 A Yes.
 - Q Mr. Gillan, do you have a summary prepared?
- 4 A Yes.

- Q Please give it now.
- A And bearing in mind the admonishment, a short summary.

Commission, I'm unique among witnesses here because I'm actually going to recommend to you rates and tell you why.

We believe fundamentally that BellSouth's 271 obligation is serious, that they struck an arrangement with Congress to agree to make available certain elements of their network wholly aside from the impairment analysis of the FCC, come any decision by the FCC on impairment, and that the FCC has concluded that that obligation includes the obligation to charge the basic just and reasonable standard that historically has been applied.

Clay, carry on your conversation later.

MR. JONES: Well, I was talking about the board, so it was related.

THE WITNESS: Here's the basic methodology we used. This methodology is actually sometimes known as the new services test, which I was glad to hear Dr. Taylor indicate is one of the ways that regulators can establish

calculate the direct costs and then you add a reasonable, just and reasonable contribution to common costs and overheads. How I applied this in calculating the rates was in order to make this as simple as possible, we used BellSouth's estimate of their forward looking costs. So that it would eliminate for the Commission any argument about what the inputs should be. In fact, if you listened to Ms. Tipton a few moments ago, she indicated that those filed TELRIC studies fully recovered BellSouth's costs —glad to hear it. I think they over-recover them, but at any rate, we adopted that.

It also means that we increased the cost of capital, the profit margin in those rates from what the staff has done to 11.25 percent, which is an increase of about 15 percent. So we're using their costs plus we gave them their profit margin and then for contribution, we increased it above how much they put in their cost study, to eliminate any argument as to whether or not we were being reasonable.

We understand that the Commission is taking an important step by setting these rates and we've responded by giving you as generous a proposal to grant BellSouth as is just and reasonable. Higher prices, higher contribution and higher profits in all the 251 network elements.

How much higher? There are three categories of elements in this proceeding. These charts show you the comparison to the TELRIC rates adopted by the Commission at the end of the remand proceeding. In addition, I want to make another observation, BellSouth has a very broad obligation to provide loops and transport and switching, which means there's all kinds of different things we could have asked for. We've limited our request back to only those few network elements that are just really absolutely critical to competition at this time. As the chart shows, the proposed rates that we're recommending the Commission set for these 271 network elements are substantially above the 251 rates that the Commission has set for instances where there's findings of impairment. For loops, and the one that really most of the loops fall into are these DS -the first line, DS1 digital loops in Zone 1, it would be 74 percent above the TELRIC rate.

You might want to just stand here, because these will go quickly.

For transport, they range from 18 to 26 percent, slightly lower increase because the Commission made fewer adjustments to BellSouth's proposed rate.

And finally, for switching, two changes. One, we're recommending a very simplified rate structure, a simple flat rate per month, per line. This is the rate

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structure that the FCC has adopted and a number of states have adopted. I have compared our rate, which is \$6.86 per month, to the average rate in Georgia today. It's about a 65 percent increase over what the TELRIC rate was. I've compared it to other states and the FCC who have — when they estimated TELRIC, actually estimated much lower TELRICs than this Commission had, so this rate is very high relative to what people are paying in Georgia today and is extremely high relative to what other agencies have identified as TELRIC, including the FCC. And I even compared it to the just and reasonable rate set by the Tennessee Commission, which also adopted this rate structure, and it would be higher in Georgia than in Tennessee.

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Now at the end of day, you've got a simple choice here. We have given you proposed rates that take BellSouth's information, BellSouth's proposals. We've made them more generous than BellSouth asked for and our argument is very simple — the basic just and reasonable rate standard has always maintained some reasonable nexus to cost. BellSouth's response is they should be able to charge what the market can bear. Well, if you allow them to charge what the market "can bear", it makes a mockery of a 271 obligation. After all, obligations are usually being required to do something that you wouldn't otherwise like to do.

In addition, in the case of switching, there's no market. BellSouth can't find a single other carrier that sells switching on a wholesale basis to other carriers. That's why they're pricing it — there is no market test to their "market can bear," which is why when you look at the numbers, there's 450,000 fewer competitors getting lines in the BellSouth region today — or 450,000 lines — than just six months ago. It's a 30 percent decline.

What you have is local competition collapsing at the very same time that BellSouth's long distance market share is approaching north of 60 percent. 271 is becoming meaningless unless you act to set rates.

BellSouth's other argument is that they should be able to charge special access rates, which are not negotiated and in fact are established through exactly the process that Dr. Taylor criticized. They're based from historic embedded costs. Our main response to BellSouth's special access argument candle is those services existed when Congress adopted the telecom act. If all Congress wanted to have available were special access services, it would not have written Section 271 into the Act, because they already existed. In fact, it would make BellSouth's Section 271 obligation no different than any other ILEC that doesn't have a 271 obligation at all. Again, it totally vacates it.

1 So at the end of the day, our testimony explains 2 to you the basic just and reasonable standard as it has traditionally been applied. We applied it using BellSouth's 3 cost information, we proposed rates that produce 4 substantially higher prices than what carriers get today and 5 we've explained that there is no market for switching, and 6 7 special access just isn't good enough. 8 Thank you. MR. MAGNESS: Mr. Gillan is now available for 9 10

cross examination.

CHAIRMAN WISE: Commission.

MR. WALSH: Thank you, Mr. Chairman.

Good afternoon, Mr. Gillan. My name is Dan Walsh on behalf of Commission staff.

THE WITNESS: Good afternoon -- good evening.

CROSS EXAMINATION

BY MR. WALSH:

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I just wanted to start with a couple of areas of clarification. Could you refer to page 16 of your testimony, please? Beginning on line 4. You say that BellSouth's penetration of the consumer and small business market is approximately 60 percent. And you're discussing the long distance market here, is that correct?

- Α Yes.
- And then are you still discussing long distance

market at the bottom of this paragraph where you state that BellSouth's wholesale lines have fallen by more than 400,000 in the last six months alone?

A No, those have been wholesale lines provided to carriers for local exchange service, principally UNE-P and UNE-L. Which by the way, on that 450,000 number, the previous witness claimed that some of these might have gone to UNE-L by itself. It's useful to note that in the six months when these lines went down -- the lines for switching went down by 450,000 lines in just six months, the total gain in the BellSouth region for loops was 8000 lines. So the idea that somehow all of these lines are going over to some other configuration is just patently false. There's no way 450,000 lines goes down and 8000 lines go up and it's any significant migration from one to the other.

Q Thank you. I'd like to now refer you to page 19 of your testimony, beginning at line 8. Are you there?

A Yes.

Q You state that BellSouth has testified that its concerns with the FCC's TELRIC methodology do not apply to switching and transport network elements, is that correct?

A Yes.

Q And then you quote from the testimony of a Mr.

Robert McKnight on behalf of BellSouth in a South Carolina proceeding, correct?

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Α Yes.

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correct?

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In the testimony excerpt you provided, Mr. 0 McKnight states that the distortions in the TELRIC results

are less evidence in switching and transport network elements than in the calculation of unbundled loop elements,

I'm looking at the second paragraph.

Yes -- yes. Α

So is it accurate then to state that the witness didn't quite testify that BellSouth's concerns were not applicable to switching and transport, but rather that the concerns were diminished in that context.

I think the words say that, but I think when you read the entire testimony, it's -- it would be wrong to draw that -- that it was only merely diminished. I mean the reality here is that BellSouth has testified that generally they use the digital switching and the fiber optic networks that are assumed by the model, in the forward looking model. When you look at Georgia, for instance, I think you're at 100 percent digital switching, so there's not a question as to whether or not the architecture matches up or the types of facilities match up for this state.

In addition -- I mean the briefing will be clear on this point. Ms. Tipton just got off the stand saying that the filed TELRIC studies fully recover BellSouth's forward looking costs as they filed them. Now they had

disputes about how people adjust them and so to make sure that we weren't complicating this docket with disputes about input assumptions, I used their filed TELRIC studies to produce these rates. So there shouldn't be any remaining question as to whether or not those TELRIC estimates are their actual forward looking costs, because I think that's exactly what Ms. Tipton just testified to.

Q You may have answered this question in part with your explanation, but being that we don't have the entire testimony from Mr. McKnight in your testimony, are you aware of the underlying data support that Mr. McKnight relied upon to determine that the TELRIC results for switching and transport network elements are less distorted than loop and transport?

A It was along the lines of what I describe, the fact that there was -- you use the actual network topology, you know, you actually look at where BellSouth wire centers are when you model this, you're not trying to guess where they should be, you use where they are. And that means you're locked into where the transport rates actually go between and it means you're locked into how many switches they have.

We'll be glad to -- actually, I think the testimony that this is cited from is already in the record of this proceeding from phase one. It was a cross

examination exhibit and so it's already in the record in this proceeding.

Q Okay, thank you. And I take it that you agree with Mr. McKnight's conclusion on this point?

Maligned through repetition rather than substance. There are issues about how analog or copper loop costs might get estimated, but for the things we're talking about here, those concerns don't apply and never have. Plus, the whole notion of TELRIC as being too low is — this is going to sound too much like an economist, but when Dr. Taylor was up here talking about incremental costs, the incremental cost he was referring to is not TELRIC. The incremental cost he's referring to is a much, much, much lower number than TELRIC because TELRIC is not incremental in the way an economist has used the term.

So the minute you agree to even compensate
BellSouth at "TELRIC", you're actually paying them a rate
the is already several multiples of their incremental cost
before you even get into the adjustments I made to make it
higher than TELRIC.

Q I'd like to switch now and ask you a few questions about how you envision the Commission, the Georgia Commission, going forward in this proceeding. If the Commission sets just and reasonable rates in this proceeding

and the parties operate under those rates going forward, is it your expectation that at some point, the Commission would revisit those just and reasonable rates and set new just and reasonable rates?

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A I think it's possible. I think what would need to happen is you set the rates now and you wait to see how the market evolves and you wait to see what other information comes to light. One of the things that didn't come out here was that Dr. Taylor has, over time, explained that TELRIC is too high as a price for BellSouth, so that BellSouth should be able to price its retail services below that level. Now over time if the Commission were to observe situations where BellSouth is going into the retail market and pricing its retail services below the wholesale rates that I'm recommending here, then I think that might be a reason for the Commission to come back and revisit them, perhaps with the idea of looking at bringing them down, since BellSouth, you know, would be engaged in a price squeeze, which would be unreasonable and unlawful.

On the other hand, there might be other situations that might cause the Commission to come back and look and have an upward adjustment.

I think for right now, today, what this market absolutely needs are these prices rather than basically being subject to what BellSouth believes the market can

bear, which is them getting all the customers back. We're running out of time. You know, you can't lose nearly half a million lines every six months before all the competition in the southeast is gone.

1.1

Q Would there be a time where instead of setting new just and reasonable rates, the Commission would no longer require BellSouth to file just and reasonable rates, under your expectation, and what would trigger that?

A I think under the law, the way you'd get to that point is that BellSouth asks for and receives a forbearance from the FCC from the obligations of 271. Now the ILECs have tried to get the FCC to tell them that they're no longer required to comply with 271 and the FCC has granted them some relief for broadband facilities and been very careful to make sure that it did not grant them any of that relief for the elements that we're talking about here, relating to DS1 loops and transport. But if you look at the Omaha — when the FCC granted Qwest forbearance, deregulation for some of its retail services in Omaha, even there, the FCC was clear, they wanted to continue the 271 obligations.

So at some point, it may be appropriate to relieve BellSouth of the 271 obligations, but the path to that is their requesting a forbearance action by the FCC.

Q If the Commission did not set just and reasonable

rates, would that be the same -- for the 271 obligations -- would that be the same thing as forbearance for BellSouth?

A I think as an effective matter, it would be the same as forbearance. Now BellSouth's lawyers will argue that it's not forbearance because it's not legally forbearance, but what's the difference between being told that rules don't apply to you and being told that you can charge whatever you want? You know, in the real world, those might — you might have used two different words to describe the same outcome. Right? Being told that you're not going to be held to any kind of meaningful standard or being told that the standard is gone has the same practical effect in the real world. And I think that's one of the problems here, BellSouth is trying to get, through a back door of being able to charge whatever they want, something that the FCC never granted them in the front door, which is forbearance from 271 obligations.

Q And the process that you're recommending for the Commission to determine just and reasonable rates is laid out on pages 21 and 22 of your testimony, the two step process?

A Yes, it is.

Q Okay. Your first step involves using the forward looking prices that BellSouth proposed in Docket Number 14361-U, the cost docket; is that correct?